

CBRE & LCR Growth Platform

Preparing your office and employees for a return to the workplace

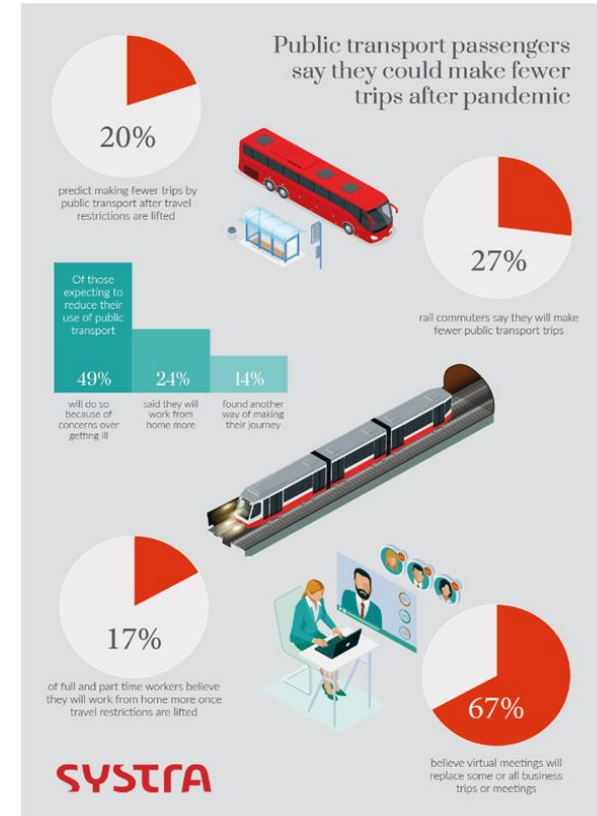
Gary Evans and Huw Jenkins



METRO MAYOR
LIVERPOOL CITY REGION

Our Steps to Recovery of Transport Network

- Lockdown restrictions expected to be eased in phases.
- Transport will play a key role in the region's response and our economic recovery
- The transport network needs to be able to flex to respond to those phases and the demand
- We also have to consider technical and practical details around each mode – what can happen
- Review evidence of initial survey data – Transport Focus, Systra, our own



Our Challenges

- Maintaining the safety of our customers and staff whilst keeping the system operating
- The transport network is designed to carry many people in small spaces
- Social distancing will be the greatest challenge
- Our buildings and assets are not designed to allow this.
- Human behaviour is unknown – difficult to plan for despite surveys
- Sustainability of public transport services based on long term trends



Active Travel – Walking & Cycling

- In the short term we plan to;
 - Undertake surveys to capture feedback.
 - Reallocation of road space to keep walking and cycling safe
 - Introduce temp measures to encourage ‘filtered neighbourhoods’ to keep traffic speeds down and improve access for cyclists/ pedestrians
 - Introduce secure pop up cycle hubs initially at key worker employment locations



Bus Services

- A two step approach, initially providing 70% of bus services, then 90% (currently c. 40% of network being provided)
- 3 main network components – Arriva, Stagecoach, Supported Bus
- Available network capacity likely to be significantly reduced due to on board social distancing requirements
- Bus stops and stations to promote social distancing including announcements and one way systems where necessary
- Enhanced public sector funding support likely to be required for the medium term



Rail Services

- Merseyrail plans commence 18th May moving to 6 car service every 30 minutes during peak times on most routes (New Brighton and Ellesmere Port exc).
- Services off peak amended to manage train fleet with reduced frequency after 7pm
- All stations open, some unstaffed as staff are diverted to heavy footfall sites
- Signage and platform markings to support social distancing
- Some trains could become full at first few stops due to uncertain demand
- Challenge with queuing and platform access at some stations
- Cityline, Northern and TransPennine, adopt a national position



Mersey Ferries

- Morning and evening peak Monday to Friday.
- Ability to flex these times to compliment other transport modes, and extend during day and into weekend.
- Seacombe large terminal allows social distancing to be managed
- Capacity to reduce to 90 per boat
- Card payment only
- Ability to introduce second vessel if demand exists



Highway Network

- Mersey Tunnels – remain operational with plan for tolls to stand up safely
- We will promote electronic payments and correct cash toll only – no change
- Potential measures include re-purpose of highways to support key transport hubs.
- Active travel support and working closely with local authority partners on creation of widened footways and reallocation of road space



Liverpool City Region Transport Tracker

- First wave results from the online survey - Tuesday 5th May to Wednesday 13th May 2020
- 703 people completed the survey – not a representative sample
- Examples of views
 - Prior to COVID-19 three-fifths (59%) of respondents had never worked from home
 - Of those that never worked from home prior to COVID-19 over half (53%) now do
 - Essential shopping (82%) was the main reason for travel, followed by exercise (72%)
 - When asked about their experience of cycling in lockdown people mentioned feeling safer than usual due to there being less traffic

What sorts of trends could continue?

- Over half (56%) of people expect to work from home more than before COVID-19
- 46% expect to walk more, with 51% of drivers who drove 5+ times a week expecting they will walk more
- 32% expect to cycle more, with 37% of drivers who drove 5+ times a week expecting they will cycle more
- There appears to be a desire to move around locally before looking further afield
- Support is strong for cycling and walking measures to support social distancing
 - strongest support for **cordoning off space outside shops, allowing people to safely wait outside**, with over four-fifths (86%) of respondents choosing this.
 - The next most supported measure is **creating walking and cycling routes closed to traffic (77%) and installing temporary cycle parking (77%)**
- Support for guidance on how to use public transport safely (85%), followed by removing or closing off adjoining seats (75%)

Sustaining the green shoots

- Metro Mayor Steve Rotherham's ambition to "build back better"
- Capture some of the positive trends emerging from crisis as a result of the reduction in motorised trips
 - More walking and cycling
 - Quieter and more convivial communities
 - Cleaner air and reductions in carbon

An open letter to make walking and cycling easier amid COVID-19

We have signed to an open letter issued yesterday by leading health and transport experts urging the UK Government to make individual walking and cycling easier amid the Covid-19 Coronavirus outbreak.

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Well done Adam 🍌🍌

 Cllr Adam Clarke @OweniteAdam · 2h

We're creating a Keyworkers' Corridor, close to @Leic_hospital #LRI - helping new and returning keyworker cyclists get to where they need to be quickly and safely #tacticalurbanism #leicbikeaid 🚲 #COVID19



17:52 · 27/04/2020 · [Twitter Web App](#)

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Coronavirus: Rethink Travel





Bus, rail and ferry all have limited capacity due to social distancing measures. Re-think your journey and leave more time. Plan ahead:

Merseytravel.gov.uk
@Merseytravel

#RethinkTravel



Transport Demand Messages – changing travel habits

More people are now travelling to work so we need people to...

CONSIDER YOUR OPTIONS
(Campaign hook – agency to develop)

RETIME
(spreading the peak)

RESCHEDULE
(Plan journeys and make
adjustments when
necessary)

REPURPOSE
(Use alternative modes or
stay at home)

All underpinned by...

PUBLIC SAFETY
(Communicating people's share and individual responsibilities, safety measures being put in place to protect public transport for public and staff)

RESPECT
(Respect the safety of staff and fellow passengers via social distancing and payment by card)



Key messages

- Please do not travel unless you have to - Leave public transport for those that need it, cycle or walk if you can
- Plan ahead – social distancing means that bus, rail and ferry services have limited capacity
- Leave plenty of time – you might not make the service you planned to get and may need to wait for the next one
- Check timetables online before and on your day of travel and be prepared for changes
- Cycle and walk if you can - ease the pressure on transport, stay fit and healthy and help keep our air clean
- If you must travel, arrive early at the station, stop, terminal in good time as there may be queues
- Avoid the peak – speak to your employer about home working, staggering shifts and flexible working patterns
- Buy your tickets in advance to avoid queues on the day
- Consider multi modal tickets such as Saveaways as these will give you more options
- Please pay by contactless– if you can't then have the right money ready as services can't provide change
- Please maintain 2m social distancing with respect and patience to keep yourself and others safe
- Please avoid spaces where there are large numbers of other people if you can
- Practice good hygiene – avoid touching surfaces, your face, and wash your hands properly before and after your journey
- Please be kind and respectful to transport staff – they are working really hard to get you to where you need to be
- Be patient as there will be social distancing measures in place both on services and in waiting areas such as bus stops, stations and ferry terminals

<https://www.merseytravel.gov.uk/customer-information/coronavirus-useful-information-for-our-customers/>