

## Vacancy Information Sheet

<b>Employer details Including address</b>	Crowne Plaza Liverpool St Nicholas Place Princes Dock Pier Head L3 1QW
<b>Job title</b>	Food & Beverage Assistant
<b>Rate of Pay</b>	£8.91
<b>Contracted Hours/ Working Pattern</b>	Casual (0Hrs), Part Time (16Hrs) and FT (40Hrs) Multiple shifts such as 7am-1pm, 2pm-10pm
<b>Job Description</b>	<p><b>What you'll be doing!</b></p> <p>Crowne Plaza Liverpool City Centre is looking for warm, welcoming and outgoing individuals to join the Food and Beverage team. Working in The Bar and Restaurant you will deliver exceptional service to each one of our guests whether it be first thing in the morning as they enjoy a leisurely breakfast or last thing at night at they relax at the bar. With a natural passion for hospitality you will ensure that all guests are served in a professional and friendly manner.</p> <p><b>Who you'll be working for!</b></p> <p>The Crowne Plaza Liverpool Hotel is magnificently situated in the heart of the city centre, sitting adjacent to the iconic Royal Liver Building with stunning views of the River Mersey.</p> <p>Our customers choose us for a number of reasons; our quiet, central waterfront location, the convenience of guaranteed onsite car parking for all our residents, our extensive leisure facilities and our professional and friendly team.</p> <p><b>Our Values</b></p> <p>At Centre Island you'll be joining a growing family of 9 hotels with over 200 employees. At Centre Island whether you're working at our branded IHG hotels or our independent boutique, we deliver the brand with Centre Island Values. All our employees are engaged &amp; enthusiastic with a Centre Island personality.</p> <p>We believe our values are an integral part of our business and our teams strive to always:</p> <ul style="list-style-type: none"> <li>• Act with <b>INTEGRITY</b> and <b>CARE</b></li> <li>• Be <b>ENGAGED</b> with customers and colleagues alike</li> <li>• Have <b>PASSION</b> and take <b>OWNERSHIP</b> in everything they do</li> <li>• Strive to be <b>CREATIVE</b> to continuously improve</li> </ul> <p><b>What we offer you!</b></p> <ul style="list-style-type: none"> <li>• 28 Days holiday increasing to 33 days after your 5th year of service</li> <li>• Full uniform provided</li> </ul>

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	<ul style="list-style-type: none"> <li>• Access to IHG's worldwide Employee Rate and Friends &amp; Family discount schemes</li> <li>• Internal Rewards programme where you can get recognised with Love 2 Shop vouchers for demonstrating great work</li> <li>• Training &amp; Development and the opportunity to work with a fast paced, customer-focused company</li> </ul> <p><b>Main Duties and Responsibilities:</b></p> <ul style="list-style-type: none"> <li>• Deliver an outstanding F&amp;B experience to our guests</li> <li>• Understand &amp; deliver our drinks/food menu</li> <li>• Be the first point of communication for our guests in the F&amp;B outlets</li> <li>• Ensure policies &amp; procedures are followed including cashing up the end of your shift</li> <li>• Provide a polite &amp; professional service to our guests at all times</li> <li>• Ensure the F&amp;B outlets are presentable at all times</li> <li>• Up-selling in line with latest department targets/incentives</li> <li>• Comply with H&amp;S regulations</li> <li>• Bringing food &amp; drink to the guests table</li> <li>• Work with a large team on a daily basis and support each other with development</li> </ul>
<b>Minimum experience and/or qualifications</b>	<b>Experience not required, simply looking for individuals whom are passionate about the Industry and showcase the right company values: Integrity, Care, Ownership, Passion, Creative</b>
<b>Additional Information</b>	<p><b>Benefits:</b></p> <p><b>Full Uniform Provided</b></p> <p><b>IHG Discounted Room Rates</b></p> <p><b>Free Gym Membership</b></p> <p><b>Recognition &amp; Rewards Programme</b></p> <p><b>Health &amp; Wellbeing Programme</b></p>
<b>How to apply</b>	Submit a CV direct to HR Manager Stephanie Corcoran# Stephanie.corcoran@cpliverpool.com
<b>Closing Date</b>	Looking for Immediate start. No closing date