

VACANCY INFORMATION

Employer details Including address	Titanic Hotel, Stanley Dock, Regent Road, Liverpool L3 0AN
Job title	Night Porter
Rate of Pay	Minimum wage
Contracted Hours/ Working Pattern	Zero hours
Job Description	<p>To ensure all guests are greeted in a consistently warm, welcoming and professional manner, enhancing our reputation for excellence and ensure that we deliver courteous and efficient services in order to meet and exceed the guest expectations 24 hours a day.</p> <p>To work closely with the Night Manager and Night Security to ensure all night duties and procedures are carried out.</p> <p>Ensure your uniform provided is kept in good condition, clean, presentable and that your standards of personal appearance and hygiene are an example for the team and a professional image for our guest at all times.</p> <p>To carry out daily handover from night shift to day shift in order to ensure consistent update of guest and hotel information and service delivery standards.</p> <p>To conduct a minimum of three patrols of the hotel during the course of the shift or when requested by the Night Manager Ensures safekeeping of passkeys.</p>
Minimum experience and/or qualifications	<p>Previous Customer Service experience Able to work as a team and on their own Keen eye for detail</p>
Additional Information	
How to apply	Via email. hr@titanichotelliverpool.com
Closing Date	27 th August 2021

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