

## VACANCY INFORMATION

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| <b>Employer details Including address</b>       | Titanic Hotel, Stanley Dock, Regent Road, Liverpool L3 0AN   |
| <b>Job title</b>                                | Stan's Restaurant Waiter   |
| <b>Rate of Pay</b>                              | Minimum wage   |
| <b>Contracted Hours/ Working Pattern</b>        | Zero hours   |
| <b>Job Description</b>                          | <p>To consistently achieve the service and product delivery standards with a high degree of client care and service at all times.</p> <p>To have a full knowledge of the menu, wine list and any special promotion, being able to answer guest queries quickly, be knowledgeable, and in a discreet manner in line with the Hotels high standards.</p> <p>To collect store requisitions ensuring that they are checked and stored correctly, whilst adhering to the hotel requisition system, and times.</p> <p>To collect linen from the linen room, to ensure that it is folded correctly and placed in the correct storage space.</p> <p>To prepare all mise-en-place for the Restaurant, as requested by your supervisor/Head of Department.</p> <p>To set up and clear tables prior to, during and after service ensuring at all times that the highest standards are maintained.</p> <p>To take food and beverage orders in a professional manner taking every opportunity to maximise sales in a discreet manner.</p> <p>To carry out the service of starters, main courses, sweets, beverages and coffee, ensuring all times service is in line with Standards of Performance Manual.</p> <p>To prepare and check guest bills and to receive payment from the guest.</p> <p>To take reservations, welcome and seat guests in the absence of the host/ess.</p> <p>To have a full knowledge of the Weights and Measures Act and licensing laws and to strictly adhere to the provisions set.</p> <p>To ensure the safe use, maintenance and storage of equipment and utensils.</p> <p>To ensure the safe use and storage of chemicals.</p> |
| <b>Minimum experience and/or qualifications</b> | <p>Previous Food &amp; Beverage service experience</p> <p>Customer service experience</p>  |
| <b>Additional Information</b>                   |  |

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| <b>How to apply</b> | Via email. <a href="mailto:hr@titanichotelliverpool.com">hr@titanichotelliverpool.com</a> |
| <b>Closing Date</b> | 27 <sup>th</sup> August 2021  |