

Vacancy Information Sheet

Employer details Including address	Crowne Plaza Liverpool St Nicholas Place Princes Dock Pier Head L3 1QW
Job title	Night Porter
Rate of Pay	£9.10
Contracted Hours/ Working Pattern	FT (40Hrs) Multiple shifts such as 5.30am-1.30pm, 2pm-10pm
Job Description	<p>What you'll be doing!</p> <p>Crowne Plaza Liverpool City requires a Night Porter to join our team immediately. We're looking for an ambitious, hardworking professional who loves to deliver room service, or set up conference rooms between responding to guests' needs. The ideal applicant should be capable of working productively within a team and at times on their own when dealing with basic functions, such as checking guests in and out, setting up for conferences and events, communicating with reception, food and beverage, housekeeping and taking initiative for necessary tasks. A flexible schedule and willingness to work occasional overtime when necessary are essential</p> <p>Who you'll be working for!</p> <p>The Crowne Plaza Liverpool Hotel is magnificently situated in the heart of the city centre, sitting adjacent to the iconic Royal Liver Building with stunning views of the River Mersey.</p> <p>Our customers choose us for a number of reasons; our quiet, central waterfront location, the convenience of guaranteed onsite car parking for all our residents, our extensive leisure facilities, and our professional and friendly team.</p> <p>Ideally situated in close proximity to a host of major attractions in Liverpool, including the BT Convention Centre, Marks and Spencer Arena, Liverpool ONE retail and leisure complex, Tate Liverpool and Anfield Stadium. The Crowne Plaza Liverpool Hotel is the ideal place to start your Centre Island career journey.</p> <p>There's nothing complicated about dealing with business people. They're just people. Doing business. By day, international marketing superhero. By night: fluffy bath robe and a box set. Like Liz, who's left her laptop cable in the cab. Or Mario, who's secretly missing his cats. The early riser, who's first in the gym. The sales team preparing for the 'big pitch' over a freshly prepared lunch. At Crowne Plaza Hotels and Resorts, we embrace the new world of business and understand that Modern business travellers want a hotel (and a hotel team) that understands and supports them, helping at every turn.</p> <p>Our Values</p>

Vacancy Information Sheet

	<p>At Centre Island you'll be joining a growing family of 9 hotels with over 400 employees. At Centre Island whether you're working at our branded IHG hotels or our independent boutique, we deliver the brand with Centre Island Values. All our employees are engaged & enthusiastic with a Centre Island personality.</p> <p>We believe our values are an integral part of our business and our teams strive to always:</p> <ul style="list-style-type: none"> • Act with INTEGRITY and CARE • Be ENGAGED with customers and colleagues alike • Have PASSION and take OWNERSHIP in everything they do • Strive to be CREATIVE to continuously improve <p>What we offer you!</p> <ul style="list-style-type: none"> • 28 Days holiday increasing to 33 days after your 5th year of service • Full uniform provided • Access to IHG's worldwide Employee Rate and Friends & Family discount schemes • Internal Rewards programme where you can get recognised with Love 2 Shop vouchers for demonstrating great work • Training & Development and the opportunity to work with a fast paced, customer-focused company <p>Main Duties and Responsibilities:</p> <ul style="list-style-type: none"> • Check in guests • Check out guests • Assist with guest requests • Support the security of the hotel • Undertake Security Floor Walks • Support with Bar Service for residents • Prepare and Deliver Room Service Food & Beverage • Capable to follow instructions to break down and set up conference rooms and events space. • Prepare the hotel lobby for the morning • Support the reception team in the morning.
Minimum experience and/or qualifications	<p>Experience not required, simply looking for individuals whom are passionate about the Industry and showcase the right company values: Integrity, Care, Ownership, Passion, Creative</p>
Additional Information	<p>Benefits: Full Uniform Provided IHG Discounted Room Rates Free Gym Membership Recognition & Rewards Programme Health & Wellbeing Programme</p>
How to apply	<p>Submit a CV direct to HR Manager Stephanie Corcoran#</p>

Vacancy Information Sheet

	Stephanie.corcoran@cpliverpool.com
Closing Date	Looking for Immediate start. No closing date